



The Hospital of God at Greatham

Job Description - Home from Hospital Support Worker

Service	Home from Hospital
Job Title:	Home from Hospital Support Worker
Responsible to:	Hospital of God in the Community Service Manager
Location:	The Bridge, Villiers Street , Hartlepool
Working Hours	9am – 8pm Monday to Saturday up to a maximum of 37.5 hours per week

Purpose of the post:

- To support individuals over 65 to successfully return home following a stay in hospital and avoid any unnecessary readmission to hospital
- To work closely with the discharge liaison team, health and social care colleagues.
- To be integrated into Discharge Liaison team based in University Hospital North Tees and Hartlepool
- To support individuals with transport home following a timely discharge from an acute setting.
- To provide up to 7-10 days support to people in the community following discharge from hospital, or up to 4 weeks if the case is particularly complex. The service will operate from 9am to 8pm will be staffed accordingly
- To prevent a further unnecessary admissions to hospital.
- To signpost to other appropriate services during and beyond support

- To ensure that the high standards of the Hospital of God are applied at all times.
- To ensure consistently high standards of care practice and support the persons mental and physical wellbeing.
- To work with management to set in place values, policies and procedures that promote the independence and well-being of patients
- To ensure the assessments of the support needs of patients are reviewed daily
- To accept supervision from the Service Manager and other managers as appropriate.
- To work with any evaluation process set up for Home from Hospital.

Key activity areas:

To get to know the person and their needs and formulate a short term care plan which will:

- a) Support the person to successfully return home from hospital
 - b) Avoid an unnecessary re-admission to hospital
 - c) Facilitate transport where appropriate to ensure a timely discharge
 - d) To ensure that there are adequate provisions of food in the home following discharged
 - e) To ensure the home has adequate heating and lightening
 - f) To provide snacks and refreshments if needed
 - g) To carry out small household tasks during visits to the home if required
- Provide a professional seamless service to people coming home from hospital
 - Maximising a person's independence in ensuring equipment needed is adequate and available
 - Checking prescription medication and ensuring enough stock of medication. Liaising with family and the pharmacy.
 - Ensure domiciliary services are co-ordinated and are delivering adequate services to prevent any deterioration
 - Ensure the individual is safe and secure within the home environment.
 - Signposting to appropriate services – if needed.
 - Ensure the GP is aware of discharge and the involvement of all services.
 - Ensure Community Matron is involved if needed
 - District Nurse involvement is co-ordinated if needed.

Note: This description is not intended to establish a total definition of the job, but an outline of the duties.

Independence and wellbeing

- To encourage patients to retain their independence by signposting them to appropriate support services where needed.
- To liaise with the Manager on any issues relating to the wellbeing of patients.

Support and review

- In consultation with patients to devise appropriate short term support plans that promotes independence and wellbeing.
- To carry out daily reviews and discharge patients from the service when they have reached their optimum level and are safe
- To carry out daily reviews and signpost clients to relevant services if needed before they are discharged from Home from Hospital
- To ensure that support plans are kept in accordance with the Data Protection Act 1998, in a secure facility at all times.

Organisational duties

- To take part in staff meetings and events as required.
- To take part in training and development as required.
- To promote the Hospital of God as an excellent provider of care services

Other duties: The above list of tasks is not exhaustive and the Home from Hospital Support Worker will, at the request of the employer, undertake any other duties that are commensurate with the level of the post and the skills and abilities of the post holder.

Main terms and conditions:

Wage:	£9.03
Pension:	Auto enrolment pension where appropriate
Normal working hours:	37.5 hours per week over 6 days 9am to 8pm pro rata.
Annual leave:	5.6 weeks per year, increasing to 6.2 weeks per year after 2 years and 6.6 weeks per year after 5 years. In all cases including statutory holidays.

Use of own car: Use of own car in the course of employment is reimbursed by the employer as follows upon submission of authorised mileage claim of 0.45p per mile. Excludes travel between home and work.

Duration of post: Fixed Term. Initially for 24 months.

Probationary period: Three months.

GD

January 2017